

# Diego Gonzales Soto

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## Summary

Quality Assurance Engineer with a strong background in software development and a proven track record of implementing best practices for quality assurance. Proficient in conducting comprehensive testing, meticulously analyzing defects, and recommending enhancements to elevate product excellence. Experienced in overseeing, testing, and analyzing software throughout all stages of the development process. Dedicated to continuous learning, I maintain a positive and collaborative attitude while excelling as a valued player in motivated environments. Additionally, adept at implementing automation solutions to streamline testing processes and improve team efficiency.

## Experience

### Jalasoft | QA Tester - API Automation

2019 - Present

**Tools:** Jira, Confluence, Python, Rest API, Postman, Insomnia, CURL, PyCharm, VS Code.

**Frameworks & Libraries:** Python, PyTest, requests

**Version Control:** GitHub, git

**Project Management:** JIRA, Confluence

**Project:** Jalasoft Client

**Summary:** I played a key role in automating API processes for deploying snapshot/cross-region copy features. I identified bugs, proposed improvements, and collaborated closely with developers from the US and India, ensuring fluid communication and high product quality. Proficient in agile task management, cross-functional collaboration, and detailed bug tracking, I ensure both product integrity and team efficiency.

#### Description:

- Proficiently utilized Jira for agile task management and coordination within the team.
- Collaborated cross-functionally with international teams to conduct thorough API testing and develop test scenarios, ensuring product quality.
- Utilized advanced bug tracking tools such as GitHub and Jira to meticulously document and resolve software defects, maintaining product integrity and quality.
- Collaborated closely with the development team to resolve issues and improve product quality.
- Documented test cases, procedures, and results to facilitate effective communication and knowledge sharing.
- Created automation scripts, streamlining resource management processes and optimizing efficiency within the team.
- Worked closely with QA and Dev teams to ensure comprehensive testing coverage through detailed test plans and checklists, enhancing overall product quality.
- Acted as a pivotal member in the bug validation process, collaborating closely with development teams to swiftly identify, validate, and resolve software issues, contributing to project success.

### Jalasoft Client | QA Tester - Web Testing

2017 - 2019

**Tools:** Jira, Jenkins, Python, Postman, PHP, Jira, Browserstack, and Sauce Labs.

**Version Control:** GitHub

**Project Management:** JIRA

**Project:** Jalasoft Client

**Summary:** Worked in testing API/UI web functionalities for deploying cloud object storage/block and file storage features. Identified bugs and proposed improvements, collaborating closely with developers from the United States. Conducted meticulous bug tracking to ensure product integrity.

**Description:**

- Conducted black box testing on web applications to ensure functionality and usability across different browsers.
- Developed and executed test cases, identifying and reporting software defects to enhance product quality.
- Collaborated with cross-functional teams to ensure software integrity across multiple environments.
- Contributed to the development of scripts and tools to optimize testing processes and increase efficiency.
- Utilized diverse testing techniques such as Acceptance, Functional, Negative, and Regression testing to meticulously evaluate and verify software quality, enhancing user experience.
- Played a pivotal role in identifying and resolving software defects, contributing to the overall improvement of product reliability and performance.
- Facilitated smooth coordination between different teams, ensuring consistent software quality throughout the development lifecycle.
- Created comprehensive documentation to guide testing procedures, facilitating clear communication and ensuring consistent testing practices across the team.

**Fundación Jalasoft | Manual Testing**

**2016 - 2016**

**Tools:** Postman, MSSQL, MS Word, MS Excel, VirtualBox.

**Project:** Fundación Jala - MT

**Description:** Took a manual testing course at Jala Foundation and applied learned skills to a real company project.

- Acquired practical experience in manual testing methodologies, contributing to the software testing process.
- Executed test cases and documented results, supporting the software development lifecycle.
- Contributed to bug advocacy and resolution processes, enhancing product quality.

**Skills**

- **Programming, Scripting, and Markup Languages:** Python, Shell, PHP, HTML/CSS (Medium)
- **Automation Tools and Frameworks:** Pytest (Medium)
- **Other Frameworks, Libraries, and Tools:** Postman (Advanced)
- **Project Management, Defects, and Test Cases Tools:** Jira, TestRail, TestLink (Medium)
- **Version Control:** GitHub (Medium)
- **Test Context & Approaches:** API Testing, Web App Testing, White Box Testing (Advanced)
- **Test Techniques & Types:** Back-end Testing, Acceptance Testing, Exploratory Testing, Functional Testing, Regression Testing, Performance Testing (Advanced)
- **Databases:** MySQL, Microsoft SQL Server (Medium)

**Education**

- Quality Control Software Course, Jala-Foundation, Cochabamba, Bolivia, 2016
- Bachelor of Computer Science, UMSS, Cochabamba, Bolivia, 2009 - 2015
- System Analyst, ITSA, 2007 - 2009

**Languages**

- Spanish (Native)
- English (Proficient)